

**PLEASE POST!**

**Strategic Advantage For Law Enforcement**

# The Line Employee Academy

**HOSTED BY: NAMPA POLICE DEPARTMENT**

Presented By  
**Stephen L. Kent**



## YOUR INSTRUCTOR

Stephen L. Kent, founder and president of The Results Group, Ltd. has more than 30 years management, training and facilitation experience. As a management consultant, he specializes in helping organizations design and implement programs to improve personal and organizational effectiveness. Steve is a dynamic speaker who is known for his straight talk that gets right to the heart of key issues.

## An interactive, three-day workshop is designed to address The Employee's Role In

How To Be A Truly Effective, Results-Oriented Team Member  
Improving Communication Skills  
Conflict In the Workplace—How To Stay Out Of "Office Politics"  
How To Avoid The Whining Trap  
The Importance Of Making Proposals For Change  
The Importance Of Individual Planning  
What To Expect From Your Agency—And What Not To Expect  
The Purpose of Policies & Procedures  
... and much, much more!

### TUITION:

\$300 for the 3-day program; includes all course materials. Discounts for multiple registrations. Check with our office for discount opportunities.

### TO REGISTER:

Register On Line At: <http://www.theresultsgroupltd.com>

Or

Download the registration form.

Then

Mail your downloaded registration form to the address below or contact our office by phoning 541/354-9956, faxing the registration form to us at 541/354-9964, or emailing your completed registration form as an attachment to [Registration@TheResultsGroupLtd.com](mailto:Registration@TheResultsGroupLtd.com).

### PAYMENT:

The Results Group, Ltd. accepts VISA or Mastercard as well as personal checks. If you would like us to bill your agency, please provide the appropriate contact information. All payments are due prior to the class date. Cancellations will receive a credit for attendance at a future class, less a \$50 processing fee.

**The Results Group, Ltd.**  
3519 Lippman Road—Hood River, Oregon—97031

## CHECK OUT LAW ENFORCEMENT TRAINING & CONSULTING SERVICES OFFERED BY THE RESULTS GROUP, LTD. AND OUR RESULTS AFFILIATES!

The Executive Academy  
The Sergeants' Academy  
The Effective PIO Academy  
The Line Employee Academy

Conflict Resolution For Law Enforcement Supervisors  
How To Deal With Employees With At Risk Behaviors  
Annual Leadership Excellence Conference  
So You Want To Be A Sheriff? (How To Manage An Effective Campaign)

.... And many, many more!

**<http://www.TheResultsGroupLtd.com>**

## LOCATION, DATES AND TIMES

### LOCATION

**Nampa Police Department**  
9 12th Avenue South  
Nampa, Idaho 83651

### HOSTED BY

**Nampa Police Department**

**DATES: March 1—3, 2010**

### CLASS TIMES:

**0800 hours—1700 hours**  
(with breaks and one hour for lunch)

## WHO SHOULD ATTEND

Employees from

Police/Patrol  
Jail/Corrections  
Dispatch/Communications  
Records  
Evidence  
Information Technology  
Reception  
Civil  
Court Administration  
Finance/Bookkeeping  
Human Resources

**In Short: Any And All  
Employees In Public Safety,  
City Government and  
County Government!**

**QUALIFIES FOR 24 HOURS  
THROUGH OREGON DPSST,  
WASHINGTON CJTC, IDAHO POST,  
MONTANA POST, UTAH POST AND  
WYOMING POST**