

PLEASE POST!

Strategic Advantage For Law Enforcement

The Line Employee Academy

HOSTED BY: NATIONAL PARK SERVICE—SAGUARO NATIONAL PARK

Presented By
Stephen L. Kent



THE RESULTS GROUP, LTD.
A Professional Management Consulting & Training Firm

YOUR INSTRUCTOR

Stephen L. Kent, founder and president of The Results Group, Ltd. has more than 30 years management, training and facilitation experience. As a management consultant, he specializes in helping organizations design and implement programs to improve personal and organizational effectiveness. Steve is a dynamic speaker who is known for his straight talk that gets right to the heart of key issues.

An interactive, three-day workshop is designed to address The Employee's Role In

How To Be A Truly Effective, Results-Oriented Team Member
Improving Communication Skills
Conflict In the Workplace—How To Stay Out Of "Office Politics"
How To Avoid The Whining Trap
The Importance Of Making Proposals For Change
The Importance Of Individual Planning
What To Expect From Your Agency—And What Not To Expect
The Purpose of Policies & Procedures
... and much, much more!

TUITION:

\$300 for the 3-day program; includes all course materials. Discounts for multiple registrations. Check with our office for discount opportunities.

TO REGISTER:

Register On Line At: <http://www.theresultsgroupltd.com>

Or

Download the registration form.

Then

Mail your downloaded registration form to the address below or contact our office by phoning 541/354-9956, faxing the registration form to us at 541/354-9964, or emailing your completed registration form as an attachment to Registration@TheResultsGroupLtd.com.

PAYMENT:

The Results Group, Ltd. accepts VISA or Mastercard as well as personal checks. If you would like us to bill your agency, please provide the appropriate contact information. All payments are due prior to the class date. Cancellations will receive a credit for attendance at a future class, less a \$50 processing fee.

The Results Group, Ltd.
3519 Lippman Road—Hood River, Oregon—97031

CHECK OUT LAW ENFORCEMENT TRAINING & CONSULTING SERVICES OFFERED BY THE RESULTS GROUP, LTD. AND OUR RESULTS AFFILIATES!

The Executive Academy
The Sergeants' Academy
The Effective PIO Academy
The Line Employee Academy

Conflict Resolution For Law Enforcement Supervisors
How To Deal With Employees With At Risk Behaviors
Annual Leadership Excellence Conference
So You Want To Be A Sheriff? (How To Manage An Effective Campaign)

.... And many, many more!

<http://www.TheResultsGroupLtd.com>

LOCATION, DATES AND TIMES

LOCATION

National Advanced Fire
and Resource Institute (NAFRI)
3265 East Universal Way
Tucson, AZ 85706

Host Agency

National Park Service
Saguaro National Park

DATES: February 3—5, 2010

CLASS TIMES:

0800 hours—1700 hours
(with breaks and one hour for lunch)

WHO SHOULD ATTEND

Employees from

Law Enforcement
Jail/Corrections
Dispatch/Communications
Records
Evidence
Information Technology
Reception
Civil
Court Administration
Finance/Bookkeeping
Human Resources

**In Short: Any And All
Employees In Public Safety,
City Government and
County Government!**

**QUALIFIES FOR 24 HOURS
THROUGH OREGON DPSST,
WASHINGTON CJTC, IDAHO POST,
MONTANA POST, UTAH POST AND
WYOMING POST**